

**Sical Logistics Ltd.**

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**SICAL**  
A COFFEE DAY COMPANY

**Introduction:**Sical Logistics Ltd. is an integrated logistics solution provider for bulk and containerized cargo in India. It is the single point for end to end supply chain needs across businesses.

**Client Background:**With a revenue of over Rs. 800 Crores, Sical is India's leading integrated logistics solutions provider with over 5 decades of experience in providing end to end logistics solutions.It is a part of the Coffee Day Group and is present in various business segments such as Mining, Port Logistics, Road and Rail Transport, Container Freight Station, Warehousing, Shipping.

**ISL Solutions Offered:**SLA based IT Infra Management Services with onsite and offsite service model to support more than 1500 assets across PAN India Locations for SICAL since 2007.

#### **Business Impact**

- Increase in user satisfaction & productivity
- Reduction in service tickets
- Multi-location Support

M/s. Inspirisys Solutions Limited continues to provide reliable and timely IT Infra support across India. Their pan India presence helps us to operate with minimum downtime thereby increasing our user experience. We are delighted to share this note of appreciation.

Client Name: Sical Logistics Limited

Client Contact Name: Jothivel. S

Contact Designation: VP – Information Technology

Contact Signature:

Date: 15<sup>th</sup> June 2019

