



# About the Client and their Business Need

Our client is a global automotive supplier headquartered in France. They have 186 production plants, 59 R&D centers and 15 distribution platforms. They were looking for a reliable & experienced managed services partner to manage their end-user IT infrastructure.

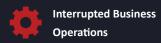
EUC SUPPORT SERVICES

(AUTOMOTIVE SUPPLIER)

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#### **Business Challenges**









### Our Solution and Approach

- Onsite managed services for 4000 end-user support
- Support services at 3 sites across Chennai
- Deployed 23 support resources
- Support for compliance management, AV management, and patch management







## Business Results iii



**Smooth Business Operations** 



**Secured Endpoint Devices** 



24x7 Professional Support













