

REMOTE MONITORING & DISASTER RECOVERY SOLUTION R Tours Harden

About the Client and their Business Need

Our client is a leading multinational automotive component manufacturing company, specialized in design & manufacture of starting and charging system for passenger cars and commercial vehicles. Disparate physical platforms on legacy infrastructure increased overall costs with no room for future growth, the client required IT Consulting and Managed Services with proactive remote monitoring to solve frequent IT operational issues affecting core business and cost-effective disaster recovery solution.

PROACTIVE REMOTE MONITORING SOLUTION

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Business Challenges





Hidden cost associated with traditional monitoring systems



Frequent IT operational interruptions



Lack of Disaster Recovery Strategy

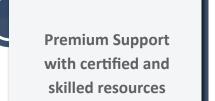
Our Solution and Approach 🎽

- 3 Dedicated ON-Premise Resources for EU Support
- RIM Shared Services for Remote Management
- ISP SLA Governance
- Efficient DR RPO





Business Results 湔





Proactive monitoring to reduce operational interruptions

SLA-based service engagement





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