

A person in a dark suit is seen from the side, looking at a large digital screen. The screen displays various data visualizations, including line graphs with red and blue lines, and bar charts. A prominent red horizontal bar is overlaid across the middle of the screen, partially obscuring the text.

# REMOTE MONITORING & DISASTER RECOVERY SOLUTION

## About the Client and their Business Need

Our client is a leading multinational automotive component manufacturing company, specialized in design & manufacture of starting and charging system for passenger cars and commercial vehicles. Disparate physical platforms on legacy infrastructure increased overall costs with no room for future growth, the client required IT Consulting and Managed Services with proactive remote monitoring to solve frequent IT operational issues affecting core business and cost-effective disaster recovery solution.

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## PROACTIVE REMOTE MONITORING SOLUTION

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## Business Challenges



Hidden cost associated with  
traditional monitoring systems



Frequent IT operational  
interruptions



Lack of Disaster Recovery  
Strategy

## Our Solution and Approach

- 3 Dedicated ON-Premise Resources for EU Support
- RIM Shared Services for Remote Management
- ISP SLA Governance
- Efficient DR RPO



## Business Results

Premium Support  
with certified and  
skilled resources

Proactive monitoring to  
reduce operational  
interruptions

SLA-based service  
engagement




a CAC holdings group company

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