

A photograph of an elderly couple sitting on a white wooden bench outdoors. The man, with a white beard and glasses, is holding a tablet and pointing at the screen. The woman, with dark hair, is smiling and looking at the tablet. They are both wearing light-colored sweaters. The background shows a green lattice fence and some foliage.

WEB-BASED PENSION PROCESSING SOLUTION

About the Client and their Business Need

Our client is one of the oldest and largest commercial banks in India with a network of 4,651 branches across the country. The bank intended to procure a web-based comprehensive pension processing system to handle pension process effectively. It expected that the solution should have compatibility with Core Banking Solution included with installation, implementation and maintenance of all necessary hardware and software.

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**COMPREHENSIVE PENSION
PROCESSING SYSTEM
(ONE OF THE LARGEST COMMERCIAL
BANKS IN INDIA)**

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Business Challenges



Silo-based pension processing system



Poor backup approach



Difficulty In migrating legacy data

Our Solution and Approach

- Government Business Module (GBM) 2.8 that covers comprehensive pension processing solution.
- Robust, reliable and highly available solution by leveraging Oracle VM for SPARC, Oracle SPARC Servers and Oracle Solaris Cluster.
- Tape-based Backup Solution using Commvault Simpana, Tandberg Tape Library T48 and Dell Backup Server
- RPO and RTO achieved using Oracle Data Guard Manual Failover.



Business Results

**Centralized Web-based
pension processing system**

**Improved efficiency in
pension processing and
response time**

**End-to-End Solution
Delivery**



a **CAC** holdings group company


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