DATA CENTER MANAGED SERVICES

About the Client and their Business Need

Our client is one of the top bulk carrier and tanker service provider in India who owns and operates around one-third of the Indian tonnage. It required a domain expert in data centers to provide end-to-end data center infrastructure support services.

> **DATA CENTER SUPPORT SERVICES**
>
> (ONE OF THE TOP BULK CARRIER AND TANKER SERVICE PROVIDER IN INDIA)

Business Challenges

Interrupted Business Operations

Decreased Operational Efficiency

Increased Downtime

Our Solution and Approach

- End-to-End Data Center Infrastructure Support Services

- In-house Tool for Ticket Management

- On-site & off-site Service Desk

- Device uptime support

- Weekly, Monthly and Quarterly Reviews

Business Results

Smooth Business Operations

Relieved from Daily Transactions

Uptime Availability with continual improvements

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