

A background image showing several IT professionals in a server room. They are wearing headsets and looking at computer monitors, suggesting a remote support or monitoring environment.

REMOTE INFRASTRUCTURE MANAGEMENT SERVICES

About the Client and their Business Need

Our client is a private non-banking finance company offering finance schemes for commercial vehicle & construction equipment with 49 branches in Tamil Nadu, Kerala, Karnataka, and Andhra Pradesh. They were looking for a reliable and flexible managed services partner to support & manage their critical infrastructure in DC and manage the DR Services.

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**RELIABLE MANAGED
SERVICES PARTNER**

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Business Challenges



Interrupted Business
Operations



Down-time in critical
Infrastructure



Lack of Disaster Recovery
system

Our Solution and Approach

- Monitoring through PRTG Tool & DB scripts
- Proactive Remote Support
- On-Premise hardware support
- 99.9% DB Uptime
- Oracle Data Guard



Business Results

Smooth Business
Operations

Seamless Monthly and
Yearly Closure Functions

Gained Desired ROI




a CAC holdings group company


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